

September 2025 Tax Talk Volume 19/Issue 9

DEAR FRIENDS:

The other day I mentioned to a colleague about a potential visit I was planning to Marathon later this year and we both starting listing all the wonderful opportunities and resources we have as residents of South Florida. We are fortunate to have so many things to do right in our own backyard. We have year-round great weather and a unique variety of attractions and resources. For instance, the Florida Keys are a nearby treasure, perfect for a quick weekend getaway.

We also have several regional cruise ports, making it easy to hop on a ship for a quick trip to the Bahamas or other islands without the hassle of a flight. And for a truly unforgettable experience, a view of a nighttime rocket launch from Cape Canaveral is an absolutely astounding sight on a clear night.

Enjoy whatever is left for your summer doing what brings you the most pleasure because we are so fortunate to have so much to do and see as residents of Palm Beach County!

Anne M. Gannon

Constitutional Tax Collector, Serving Palm Beach County

PARK HERE!

As of July 1, expectant mothers are now eligible to apply for a temporary disabled parking permit. Applicants must complete Form 83040, Application for Expectant Mother Parking Permit, www.pbctax.gov/onlineforms. Form must be completed and signed by the applicant and physician. The permit costs \$15 and will be valid for one year from the date of issuance.

Completed applications may be submitted through one of the options below:



- Mail to: Tax Collector, Palm Beach County, PO Box 3715, West Palm Beach, FL 33402-3715 Be sure to include copy of valid Florida driver license/ID card and payment (money order or check)
- Drop Boxes located in all Palm Beach County Tax Collector Offices (8:15 a.m. 5:00 p.m.) Be sure to include copy of valid Florida driver license/ID card and payment (money order or check)
- Make a reservation for in-person service at www.pbctax.gov/reservations

FACES OF THE TCO: STEVE WEISS

Title: Chief Excellence Officer **Hometown**: Lakeland, Florida **Favorite Activity**: Surfing

Favorite Food: Seafood or steak

One of the key areas of our office that you may not know about is our Excellence department. Led by Chief Excellence Officer Steve Weiss, this team has several important functions that impact our day-to-day operations, which you may encounter as a client.

Steve's team is responsible for corrections to the tax roll, which is provided to us by the Property Appraiser's office. If a home ownership changes, or someone qualifies for an additional exemption, Steve's team will handle that correction. They also handle transactions related to delinquent property taxes, including tax certificates and tax deeds.

"I'm super proud of my team because of their commitment to public service," says Steve, who has been with our organization for five years. "They take great pride in their work with helping clients with any property tax-related issue they may be facing." However, Steve notes, "the reason we are called Excellence is because we assist all departments in the organization with process improvement projects."

When Steve is not leading his team of eleven analysts, he enjoys spending time with his two daughters, ages 19 and 16. He also loves spending time on and in the water surfing, fishing, swimming, and free dive spear fishing.

ROAD TEST PROCESS GETS AN UPGRADE

Great news for anyone preparing for their road test with our office! We have been piloting a new system to make the process faster and more efficient for everyone and the results are impressive.

Previously, the road test examiners would take shifts during the day, which contributed to delays whenever a change of examiner took place. To streamline this process, we now have a designated road test examiner assigned each day. This dedicated person focuses solely on conducting tests, ensuring a streamlined experience for you.

This change has had a significant impact as there has been a **37% increase** in our daily road test capacity since launching this new process at our North County and Central Service Centers. We plan to implement this at other Service Centers soon. This means shorter wait times, more available reservations, and a quicker path to getting a license. To schedule a road test or any service with our office, visit pbctax.gov/reservations.

We are committed to providing exceptional service and are constantly evaluating how we can improve, and this is another example of our commitment to exceptional service.





